



Push-to-talk solution

corePTT Document Guide

Company identification revision and application of the instruments

This guide identifies the revised document set, the rules aligned with the free 7-day trial agreement and the fields to be validated for each engagement. The documents are available in editable Word and PDF formats, with revision 1.3 dated October 14, 2026.

Company information

Legal name: COREPTT TECNOLOGIA LTDA

Trade name: COREPTT TECNOLOGIA

Brand: corePTT

CNPJ: 69.599.966/0001-93

Registered office: Rua Comendador Torlogo Dauntre, nº 74, sala 1207, Cambuí, Campinas/SP, CEP 13025-270.

Registered telephone number: (11) 9839-0601

Sales: sales@coreptt.com

Legal privacy and integrity: legal@coreptt.com

Main adjustments

References to the previous companies and addresses have been replaced with the identification shown in the attached CNPJ registration document. The additional address detail HR 115675 and the conflicting telephone number in the reference agreement have been corrected in accordance with the registration.

The standard trial has been aligned to 7 calendar days, equivalent to 168 hours from the notified activation. There is no automatic conversion to a paid plan, retroactive charge for the free license or purchase obligation. Continuation requires an accepted proposal and a formal engagement.

The security, privacy, use, hosting and backup policies have been harmonized with this evaluation. Commercial SLA targets and retention of recordings for up to 90 days require an express engagement and do not extend the free trial.

Documents in the set

The individual files retain their purposes. The updated trial agreement also has an editable version in addition to the PDF.

Code	Document
01	corePTT Legal Notice and Company Identification
02	corePTT Terms of Use
03	corePTT Privacy Policy
04	corePTT Cookie Policy
05	corePTT Acceptable Use Policy
06	corePTT Security and Trust
07	corePTT Business Agreement
08	corePTT Data Processing Agreement
09	corePTT Support and Availability SLA
10	corePTT Service Order and Commercial Proposal
11	corePTT Technical Annex on Features Compatibility Equipment and Testing
12	corePTT Development Customization and Integrations Annex
13	corePTT 07-Day Evaluation and Testing Agreement
14	corePTT Backup Retention and Deletion Policy
15	corePTT Hosting and Server Management Policy
CT	corePTT 07-Day Trial Agreement EN

Document 13 brings together the tables and evaluation procedure. Agreement CT governs the free license and trial clauses. If used together, both must be identified upon acceptance and have the same limits, dates and responsible persons. Any discrepancy requires a written amendment before activation.

Validation before use

Free trial

Complete the details of the CUSTOMER and its representatives, verify signing authority and identify the environment. Record the start and end with the time and Brasília time zone, limits for users, devices, groups, storage, features, integrations, and permissions for recording and location.

Provide information on providers, countries and subprocessors before activation. Where there is an international transfer, define and formalize the applicable legal mechanism. Validate access controls, notices to data subjects, legal bases, alternative communication and available support.

Confirm against the architecture the erasure or anonymization of operational content within 30 days after the end and the purge of residual backups within 90 days after the end. Records retained on a legal basis or for the lawful exercise of rights remain restricted to the applicable purpose.

Arrange exports before expiry and document any extension with a new end date. Mere contact with sales does not extend access or guarantee recovery of erased data.

Contracted operation

Select modules, quantities, prices, taxes, periods, payment terms and any expressly agreed renewal. Complete deployment, acceptance criteria, hosting, support, availability, channels and escalation, retention by category, backup, RPO and RTO where these are contractual targets.

Identify by title, version and date the documents made available before acceptance. Do not automatically incorporate future versions or retroactively change obligations. Identify the data protection officer where appointment and disclosure are required; the legal@coreptt.com channel does not imply that a specific person has been appointed.

Verified regulatory sources

Law No. 13.709/2018 LGPD, particularly processing roles, instructions, security and incidents.
[Official text on Planalto](#)

ANPD regulations and guidance on incident notification: notification by the controller where required and cooperation by the processor without undue delay.
[Official ANPD guidance on incidents](#)

CD/ANPD Resolution No. 19/2024, with the updated text and correction indicated by the ANPD, for international transfers. The DPA and its summaries do not replace formalization of the selected mechanism.
[Official ANPD international transfer regulations](#)

The drafts must undergo legal review and operational validation before signing, in accordance with the document status of the reference agreement.