



Push-to-talk
solution

TEMPORARY EVALUATION LICENCE

Free trial agreement

corePTT platform

Compliance and governance

Security and data protection



day evaluation

Free for 168 hours after activation

Continued use requires a formal agreement
sales@coreptt.com



COREPTT TECNOLOGIA LTDA

CNPJ 69.599.966/0001-93 • Campinas SP

REVISION 1.3

DRAFT FOR LEGAL REVIEW

corePTT free trial agreement

Temporary evaluation licence for 7 days

This agreement governs the business evaluation of the corePTT platform under a temporary, free licence, with security, data protection, compliance and governance rules. Access ends when the trial expires, unless a formal service agreement or an express written extension is agreed.

1 Parties

PROVIDER: COREPTT TECNOLOGIA LTDA, trading as COREPTT TECNOLOGIA, registered under Brazilian CNPJ No. 69.599.966/0001-93, with its registered address at Rua Comendador Torlogo Dauntre, No. 74, sala 1207, HR 115675, Cambuí, Campinas/SP, Brazil, postal code 13025-270, represented by its legal representative identified below.

EVALUATING CUSTOMER: [legal name], CNPJ [complete], with its registered address at [full address], represented by [name and title], email [complete], hereinafter CUSTOMER. The parties declare that their representatives have authority to enter into this agreement.

2 Trial activation details

Environment or account identifier: [complete].

CUSTOMER technical lead and contact details: [complete].

Start: [dd/mm/yyyy, hh:mm]. End: [dd/mm/yyyy, hh:mm]. Time zone: Brasilia.

Duration: 7 calendar days, equivalent to 168 hours from activation notified to the CUSTOMER.

Limits: [number of users], [devices], [groups/channels] and [storage].

Enabled features and authorised integrations: [describe].

Audio/video recording: [yes/no]. Geolocation: [yes/no].

Hosting environment, country and service providers involved: [complete before activation].

Both parties must complete and approve these details before activation. The PROVIDER will confirm dates and access details by email. Any feature not identified as enabled is outside the trial scope; changes require a written record.

3 Purpose and free access

3.1 The PROVIDER grants a non-exclusive, non-transferable licence limited to internal evaluation of the enabled features. The trial allows assessment of technical and operational suitability without transferring intellectual property, exclusivity or resale rights.

3.2 The licence and access under this agreement cost BRL 0.00. The CUSTOMER bears its own internet, mobile data, equipment and infrastructure costs. Additional services and equipment loans require a separate agreement, with costs accepted in advance.

4 Term and services after the trial

4.1 The term begins upon activation and notification of access as set out in the activation details, rather than on signature alone. The PROVIDER will endeavour to send a reminder before expiry; failure to send it does not change the notified end date.

4.2 After 168 hours, the licence expires and access may be suspended, including communications, dispatch, location and recording retrieval. The CUSTOMER must plan continuity using its own arrangements and complete necessary exports before expiry.

4.3 To formalise and continue use, the CUSTOMER must contact sales at sales@coreptt.com or the supplied telephone number (11) 9-998390601. The number must be checked before signature; the email address remains the designated sales channel.

4.4 Continued use requires an accepted commercial proposal and a formal agreement specifying licences, prices, payment, support, service levels and applicable data processing terms. Contacting sales alone does not extend the trial or guarantee preservation of access or data.

4.5 There is no automatic renewal, automatic conversion to a paid plan, retroactive trial charge or obligation to purchase. Any free extension requires express written approval with a new end date.

5 CUSTOMER obligations and acceptable use

5.1 The CUSTOMER will appoint a responsible administrator, keep registration details accurate, restrict access to authorised persons and instruct its users. It must use individual secure passwords, protect devices and immediately report loss, suspected intrusion or misuse.

5.2 Prohibited activities include unlawful use; fraud; harassment; sharing illegal content; infringing third-party rights; sharing or reselling access; attempting to access other accounts; introducing malicious code; exploiting vulnerabilities; reverse engineering outside legally permitted cases; and load, penetration or security testing without written permission.

5.3 The CUSTOMER is responsible for its configurations, network, connectivity, device compatibility and user-submitted content to the extent of its actions and applicable law. Connections to radios, third-party networks or external systems require the relevant authorisations and licences.

6 Evaluation conditions and support

6.1 The trial is intended for controlled evaluation. It includes no commitment to continuous availability, coverage, latency, 24-hour assistance or commercial SLA. Initial support requests must be sent to sales@coreptt.com for referral to the relevant team, subject to availability and the agreed scope.

6.2 The CUSTOMER must not rely exclusively on the trial environment for emergencies, rescue, personal safety or critical process control. It must maintain alternative communications and contingency arrangements throughout the evaluation. The platform does not replace public emergency services.

6.3 The PROVIDER will maintain reasonable security measures and may perform maintenance, fixes and adjustments, communicating foreseeable impacts where possible. A significant interruption attributable to the platform may justify an extension if agreed in writing.

7 Data protection and privacy

7.1 The parties will comply with Brazilian Law No. 13,709/2018 (LGPD). For user, communications and location data processed on the CUSTOMER's instructions, the CUSTOMER acts as controller and the PROVIDER as processor. For commercial registration, contract administration, fraud prevention and its own legal obligations, the PROVIDER may act as an independent controller according to the purposes actually adopted.

7.2 Processing may include name, email, telephone, user or device identifier, access and usage logs and, only where enabled, voice, video, messages and location. The purposes are providing the trial, managing access, offering support, protecting the environment and evaluating performance. Fictitious or anonymised data should be preferred where sufficient.

7.3 The CUSTOMER will determine the appropriate legal basis and notify data subjects in advance about monitoring, recording, location, purposes, access and retention periods. Acceptance of this agreement does not replace these steps or constitute blanket user consent. Sensitive data and data relating to children or adolescents are excluded unless specifically agreed in advance and legal requirements are met.

7.4 The PROVIDER will process data under lawful documented instructions, restrict access to persons who need it and adopt proportionate controls, including permission management, credential protection and relevant event logging. It will not use communications content for advertising, sale to third parties or AI model training without a specific agreement and an appropriate legal basis.

7.5 Hosting and support providers may be used only as necessary and must be bound by confidentiality and data protection obligations. The applicable list, processing location and any international transfers must be disclosed to the CUSTOMER before activation. Any transfer must satisfy the relevant legal mechanisms and requirements.

7.6 A party identifying a personal data incident will notify the other without undue delay, providing available information and updates for containment and assessment. The controller will assess and make notifications to the ANPD and data subjects where required within legal deadlines; the processor will provide necessary cooperation. This allocation does not remove either party's own obligations.

7.7 Data subject requests, access and erasure rights and privacy enquiries may be sent to legal@coreptt.com. Each party is responsible for processing under its control and will cooperate in handling rights and legal requests.

8 Data when the trial ends

8.1 Before expiry, the CUSTOMER must request or carry out export of data it wishes to retain, within available formats and features. Termination does not guarantee subsequent dashboard access. Export support and any migration must be arranged before expiry.

8.2 Under this draft, without a service agreement or a lawful preservation request, operational content will be deleted or anonymised within 30 calendar days after expiry. Residual backup copies will be purged within 90 days after expiry and will not be reused for operational purposes. These periods must be validated against the environment architecture before signature.

8.3 Records subject to statutory retention or necessary for the lawful exercise of rights may be retained for the applicable period with restricted access and limited purposes. A later service agreement does not guarantee recovery of deleted content. Free access does not imply 90-day recording retention during the trial.

9 Confidentiality and intellectual property

9.1 Each party will protect non-public information received in connection with the trial, including credentials, configurations, proposals, operational data and technical documentation. Access is limited to persons necessary for this agreement, subject to confidentiality duties. The obligation continues for 3 years after expiry; trade secrets and personal data remain protected for as long as their nature and the law require.

9.2 Confidentiality does not cover information demonstrably public, already lawfully known or received from a third party without breach of duty. Disclosure required by an authority will be limited to what is necessary and notified to the other party beforehand where legally permitted.

9.3 The platform, its code, trademarks, interfaces and documentation belong to their respective owners. Rights in CUSTOMER data remain with the CUSTOMER or the relevant rights holders, according to the nature of the right. The trial does not authorise public use of trademarks, logos, testimonials or customer names as commercial references without specific permission.

10 Compliance integrity and governance

10.1 The parties will comply with applicable law, including anti-corruption rules and Brazilian Law No. 12,846/2013 where applicable. Offering or receiving improper advantages, fraud, unlawful favouritism and using the trial to bypass purchasing processes, approval authority or internal controls are prohibited.

10.2 The CUSTOMER declares that the trial has been internally authorised. Each party will designate a person responsible for decisions, access management and oversight. Changes to scope, features, duration and contracting will be documented and approved by authorised persons.

10.3 Trial governance includes permission controls, revocation of unnecessary access, approval records and assessment of results. Audits must be agreed in advance, proportionate and protective of third-party data, confidentiality and platform security; they do not confer unrestricted infrastructure or source code access.

10.4 Suspected fraud, conflicts of interest, confidentiality breaches or irregularities may be reported to legal@coreptt.com, with access restricted to those responsible for investigation and no retaliation for good-faith reports. This agreement establishes conduct obligations without asserting unsubstantiated certifications, audits or technical conformity.

11 Suspension termination and liability

11.1 The CUSTOMER may end the trial at any time by written notice without a penalty or charge for the free licence. The PROVIDER may suspend or terminate access for unlawful use, material breach, security compromise or an authority's order. It will disclose the reason where permitted and allow remediation where compatible with the risk; urgent measures may take effect immediately.

11.2 Each party is liable for damage it causes, according to its conduct, causation and applicable law. Free access does not remove statutory security, data protection and good-faith duties. No automatic compensation or exemption for wilful misconduct, gross negligence or infringement of rights that cannot be excluded by contract is established.

11.3 Internet, carrier, power and device failures and force majeure events will be assessed according to their causes and each party's reasonable prevention and mitigation measures, without excluding statutory liability.

12 Notices and final provisions

12.1 Sales and contracting: sales@coreptt.com. Supplied sales telephone: (11) 9-998390601, subject to verification before signature. Legal, privacy and integrity matters: legal@coreptt.com. Notices to the CUSTOMER will use the contacts stated in this agreement, which must be kept up to date.

12.2 This agreement and the activation details constitute the evaluation agreement. External policies form part of it only if provided before acceptance and identified by title, version and date. Future policies and unilateral retroactive changes are not automatically incorporated. Discrepancies will be resolved by written agreement, subject to mandatory law.

12.3 Any forbearance does not constitute a waiver. Invalidity of one provision does not affect the others. Confidentiality, data protection, intellectual property and liability obligations survive expiry for the applicable periods.

12.4 The parties may sign physically or electronically using a method accepted by both, recording authorship, integrity, version, date and time. Each signatory declares authority to represent its party. Electronic signatures will comply with Article 10 of Brazilian Provisional Measure No. 2,200-2/2001, according to the method and applicable requirements.

12.5 Brazilian law applies. The parties will seek an amicable resolution. The courts of Campinas/SP, Brazil, are selected because of their connection to the PROVIDER's registered address, subject to mandatory jurisdiction and applicable consumer protection rules.

13 Acceptance and signatures

The parties declare that they have read and understood this agreement, approved the activation details and accepted the 7-day term, free access and termination without automatic conversion to a paid service.

Place and date: _____

PROVIDER COREPTT TECNOLOGIA LTDA

Representative: _____

Title: _____

Signature: _____

EVALUATING CUSTOMER [legal name]

Representative: _____

Title: _____

Signature: _____

WITNESSES Where used

1 Name: _____ CPF: _____

Signature: _____

2 Name: _____ CPF: _____

Signature: _____

Checks before signing

Complete CUSTOMER and representative details; verify the sales telephone; enter start, end, limits and features; identify hosting and service providers; validate deletion and backup periods; and submit the draft for legal review before use.