



Push-to-talk solution

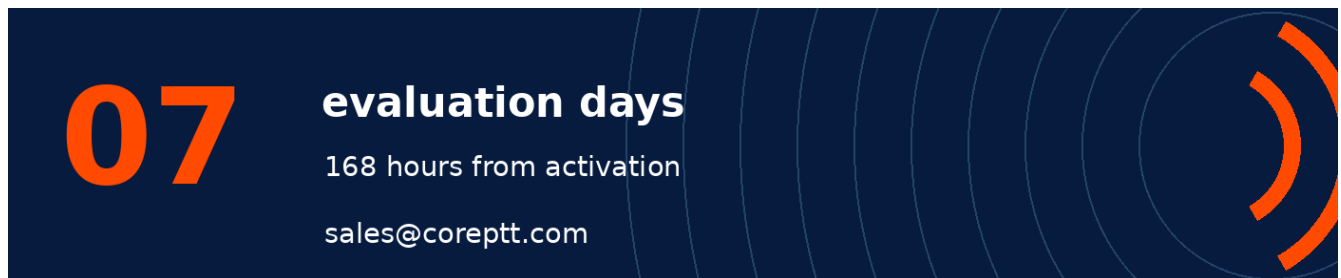
CORPORATE AND CONTRACTUAL DOCUMENTATION

corePTT free trial agreement

Temporary evaluation licence for 7 days

corePTT platform

Compliance and governance
Security and data protection



COREPTT TECNOLOGIA LTDA

CNPJ 69.599.966/0001-93 • Campinas SP

Revision 1.3 | 14 October 2026

DRAFT FOR LEGAL REVIEW

corePTT free trial agreement

Temporary evaluation licence for 7 days

This agreement governs the business evaluation of the corePTT platform under a free, temporary licence, with rules on security, data protection, compliance and governance. Access ends when the period expires, unless a formal service agreement is entered into or an extension is expressly approved in writing.

1 Parties

PROVIDER: COREPTT TECNOLOGIA LTDA, trading as COREPTT TECNOLOGIA, registered under CNPJ No. 69.599.966/0001-93, with its registered office at Rua Comendador Torlogo Dauntre, nº 74, sala 1207, Cambuí, Campinas/SP, CEP 13025-270, represented herein by its legal representative identified below.

EVALUATING CUSTOMER: [legal name], CNPJ [complete], with its registered office at [full address], represented by [name and position], email [complete], hereinafter CUSTOMER. The parties declare that their representatives are authorised to enter into this agreement.

2 Trial activation schedule

Environment or account identification: [complete].

CUSTOMER technical contact and contact details: [complete].

Start: [dd/mm/yyyy, hh:mm]. End: [dd/mm/yyyy, hh:mm]. Time zone: Brasília.

Duration: 7 calendar days, equivalent to 168 hours from activation notified to the CUSTOMER.

Limits: [number of users], [devices], [groups/channels] and [storage].

Enabled features and authorised integrations: [describe].

Audio/video recording: [yes/no]. Geolocation: [yes/no].

Hosting environment, country and service providers involved: [complete before activation].

Both parties must complete and validate the schedule before activation. The PROVIDER will confirm the dates and access details by email. Any feature not identified as enabled is outside the trial scope; any change requires a written record.

3 Purpose and free access

3.1 The PROVIDER grants a non-exclusive, non-transferable licence limited to internal evaluation of the enabled features. The trial allows technical and operational suitability to be assessed, without transferring intellectual property, exclusivity or resale rights.

3.2 The licence and access provided under this agreement have a value of R\$ 0,00. Internet, mobile data, equipment and CUSTOMER infrastructure are the CUSTOMER's responsibility. Additional services and equipment loans require a separate agreement, with costs accepted in advance.

4 Term and contracting after the trial

4.1 The term does not begin upon signature alone: it begins upon activation and notification of access details, as set out in the schedule. The PROVIDER will seek to send a reminder before expiry; failure to send it does not alter the notified end date.

4.2 At the end of the 168 hours, the licence expires and access may be suspended, including communications, dispatch, location and viewing of recordings. The CUSTOMER must plan continuity using its own means and arrange any necessary exports before the trial ends.

4.3 To formalise and maintain use, the CUSTOMER must contact the sales team at sales@coreptt.com or by telephone on (11) 9839-0601, as recorded in the corporate registration.

4.4 Continued use requires an accepted commercial proposal and a formal service agreement defining licences, charges, payment, support, service levels and applicable data processing. Contacting sales alone does not extend the trial or guarantee continued access or preservation of data.

4.5 There will be no automatic renewal, automatic conversion to a paid plan, retroactive charge for the trial or obligation to purchase. Any free extension requires express written approval specifying a new end date.

5 CUSTOMER obligations and acceptable use

5.1 The CUSTOMER will appoint a responsible administrator, keep its registration details accurate, limit access to authorised persons and instruct its users. It must use individual, secure passwords, protect devices and immediately report loss, suspected intrusion or misuse.

5.2 The following are prohibited: unlawful use; fraud; harassment; distribution of illegal content; infringement of third-party rights; sharing or reselling access; attempts to access other accounts; introduction of malicious code; exploitation of vulnerabilities; reverse engineering outside legally permitted cases; and load, penetration or security testing without written authorisation.

5.3 The CUSTOMER is responsible for its settings, network, connectivity, device compatibility and content entered by its users, to the extent of its actions and applicable law. Connections to radios, third-party networks or external systems require the relevant authorisations and licences.

6 Nature of the evaluation and support

6.1 The trial is intended for controlled evaluation. It does not include commitments regarding continuous availability, coverage, latency, 24-hour service or a commercial SLA. Initial support must be requested at sales@coreptt.com for referral to the responsible team, subject to availability and the agreed scope.

6.2 The CUSTOMER must not rely exclusively on the trial environment for emergencies, rescue, personal safety or control of critical processes. It must maintain alternative communications and contingency arrangements throughout the evaluation. The platform does not replace public emergency services.

6.3 The PROVIDER will maintain reasonable security measures and may perform maintenance, corrections and adjustments, notifying foreseeable impacts where possible. A material interruption attributable to the platform may justify an extension if agreed in writing.

7 Data protection and privacy

7.1 The parties will comply with Brazilian Law No. 13.709/2018 (LGPD). For user, communication and location data processed on CUSTOMER instructions, the CUSTOMER will act as controller and the PROVIDER as processor. For commercial registration, contract management, fraud prevention and compliance with its own obligations, the PROVIDER may act as an independent controller according to the purposes actually adopted.

7.2 Processing may cover name, email, telephone, user or device identifier, access and usage records and, only when enabled, voice, video, messages and location. The purposes are to provide the trial, administer access, deliver support, protect the environment and assess its operation. Fictitious or anonymised information should be preferred where sufficient.

7.3 The CUSTOMER will determine the appropriate legal basis for its operations and inform data subjects in advance about monitoring, recording, location, purposes, access and retention periods. Acceptance of this agreement does not replace those steps or constitute blanket user consent. Sensitive data and data relating to children or adolescents are excluded from the trial unless a specific prior arrangement is made and legal requirements are met.

7.4 The PROVIDER will process data under lawful, documented instructions, restrict access to those who need it and adopt proportionate controls, including permission management, credential protection and relevant event records. It will not use communications content for advertising, sale to third parties or training AI models without a specific arrangement and an appropriate legal basis.

7.5 Hosting and support providers may be used only as necessary and subject to confidentiality and data protection obligations. The applicable provider list, processing location and any international transfer must be disclosed to the CUSTOMER before activation; where a transfer occurs, the relevant legal mechanisms and requirements must be met.

7.6 A party identifying an incident involving personal data will notify the other without undue delay, providing available information and updates for containment and assessment. The controller will assess and make notifications to the ANPD and data subjects where required, within statutory deadlines; the processor will provide the necessary cooperation. This allocation does not remove either party's own obligations.

7.7 Data subject requests, access and erasure rights and privacy matters may be sent to legal@coreptt.com. Each party is responsible for processing under its control and will cooperate with the other in responding to rights requests and lawful demands.

8 Data when the trial ends

8.1 The CUSTOMER must request or perform, by the end of the trial, exports of any data it wishes to retain, using available formats and features. Termination does not guarantee subsequent dashboard access. Export support and any migration must be arranged before expiry.

8.2 As a rule under this draft, in the absence of a service agreement or lawful preservation request, operational content will be deleted or anonymised within 30 calendar days after the trial ends. Residual backups will be purged within 90 days after the trial ends and will not be reused for operational purposes. These periods must be validated against the environment architecture before signature.

8.3 Records subject to statutory retention or necessary for the legitimate exercise of rights may be retained for the applicable period, with restricted access and a limited purpose. A subsequent service agreement does not guarantee recovery of content already deleted. Free access does not imply 90-day recording retention during the trial.

9 Confidentiality and intellectual property

9.1 Each party will protect non-public information received in connection with the trial, including credentials, settings, proposals, operational data and technical documentation. Access will be limited to persons necessary to perform this agreement who are subject to confidentiality duties. This obligation continues for 3 years after termination; trade secrets and personal data remain protected for as long as their nature and the law require.

9.2 Confidentiality does not cover information proven to be public, already lawfully known or obtained from a third party without breach of duty. Disclosure required by an authority will be limited to what is necessary and notified to the other party in advance where legally permitted.

9.3 The platform, its code, trademarks, interfaces and documentation belong to their respective owners. CUSTOMER data remains owned by the CUSTOMER or the relevant rights holders according to the nature

of the right. The trial does not authorise public use of a trademark, logo, testimonial or customer name as a commercial reference without specific authorisation.

10 Compliance integrity and governance

10.1 The parties will comply with applicable law, including anti-corruption rules and Brazilian Law No. 12.846/2013 where applicable. Offering or receiving improper benefits, fraud, unlawful favouritism and using the trial to circumvent purchasing processes, approval limits or internal controls are prohibited.

10.2 The CUSTOMER declares that the trial has been internally authorised. Each party will appoint a person responsible for decisions, access management and monitoring. Changes to scope, features, duration and service agreements will be documented and approved by persons with the authority to do so.

10.3 Trial governance will include permission control, revocation of unnecessary access, recording of approvals and assessment of results. Audits must be agreed in advance, be proportionate and protect third-party data, confidentiality and platform security; they do not grant unrestricted access to infrastructure or source code.

10.4 Suspected fraud, conflicts of interest, confidentiality breaches or irregularities may be reported to legal@coreptt.com, with handling restricted to those responsible for investigation and no retaliation for good-faith reports. This agreement establishes conduct obligations without claiming unsubstantiated certifications, audits or technical compliance.

11 Suspension termination and liability

11.1 The CUSTOMER may end the trial at any time by written notice, without a penalty or charge for the free licence. The PROVIDER may suspend or terminate access in the event of unlawful use, material breach, compromised security or an order from an authority. It will state the reason where permitted and offer an opportunity to remedy the issue where compatible with the risk; urgent measures may be immediate.

11.2 Each party is liable for damage it causes according to its conduct, causation and applicable law. Free access does not remove statutory duties of security, data protection and good faith. No automatic compensation is established, nor any exclusion for wilful misconduct, gross negligence or infringement of rights that cannot be excluded by contract.

11.3 Failures of internet, telecommunications operators, power and devices and force majeure events will be assessed according to their cause and each party's reasonable prevention and mitigation measures, without removing liability imposed by law.

12 Notices and final provisions

12.1 Sales and contracting: sales@coreptt.com. Registered telephone: (11) 9839-0601. Legal, privacy and integrity: legal@coreptt.com. Notices to the CUSTOMER will use the contact details identified in this agreement, which must be kept up to date.

12.2 This agreement and the activation schedule form the evaluation agreement. External policies form part of it only if provided to the CUSTOMER before acceptance and identified by title, version and date. Future policies will not be incorporated automatically, nor will unilateral retroactive changes apply. Discrepancies will be resolved by written agreement between the parties, subject to mandatory rules.

12.3 Any forbearance does not constitute a waiver. Invalidity of one provision does not affect the others. After termination, confidentiality, data protection, intellectual property and liability obligations continue for the applicable periods.

12.4 The parties may sign physically or electronically using a method accepted by both, with records of authorship, integrity, version, date and time. The signatory declares that they have authority to represent the relevant party. Electronic signatures will comply with Article 10 of Brazilian Provisional Measure No. 2.200-2/2001 according to the method used and applicable requirements.

12.5 Brazilian law applies. The parties will seek an agreed resolution. The courts of the judicial district of Campinas/SP are selected because of their connection to the PROVIDER's registered office, subject to mandatory jurisdiction rules and applicable consumer protection provisions.

13 Acceptance and signatures

The parties declare that they have read and understood this agreement, validated the activation schedule and accepted the 7-day term, free access and termination without automatic conversion to a paid service.

Place and date: _____

PROVIDER COREPTT TECNOLOGIA LTDA

Representative: _____

Position: _____

Signature: _____

EVALUATING CUSTOMER [legal name]

Representative: _____

Position: _____

Signature: _____

WITNESSES Where used

1 Name: _____ CPF: _____

Signature: _____

2 Name: _____ CPF: _____

Signature: _____

Check before signature

Complete CUSTOMER and representative details; enter the start, end, limits and features; disclose hosting and providers; validate deletion and backup periods; and submit the draft for legal review before use.